



Facilitation

Objectives (4 minutes)



Review Objectives:

- Have participants turn to page 1 in their Participant Workbook.
- Review each of the objectives.

Relate to the participants' expectations.

- **Objective 1:**

Ask: *How difficult is it to enhance someone's self-esteem?*

Explain that being able to enhance or maintain someone's self-esteem is a skill that can be learned with practice. Maintaining or enhancing someone's self-esteem will depend on the person and what level of self-esteem they currently have.

- **Objective 2:**

Ask: *Have you ever told someone he/she had a bad attitude? What was the result? Did it change the person's attitude for the better? Probably not. In this workshop, we are going to focus on behavior and how to differentiate from attitude.*



- **Objective 3 – Show PowerPoint Slide 3: Decision Making while discussing Objective 3.**

Ask: *What percentage of the vote do you have in every decision between you and your team members?*

Explain that the team leader always has 51% in the decision. Therefore, a team leader should never be threatened by encouraging team member participation. Usually the only time they need to use their 51% is when the team member's decision is illegal, illicit, immoral, unsafe, or will break the bank.



Participant Workbook, Page 1

Objectives

When you have completed this *Essential Skills of Leadership* workshop, you will be able to:

- Deal with your team members on a day-to-day basis in such a way as to maintain and enhance their self-esteem.
- Base your discussions about performance and work habits on your team members' behavior rather than their personalities or attitudes.
- Involve your team members in goal setting, solving problems, and making decisions.